

## Treatment to a Costumer

**Saleslady:** Good morning ma'am. How may I help you?

**Costumer:** Good morning. I'm looking for a jam.

**Saleslady:** A jam? This way ma'am.

**Costumer:** Oh! Thank you.

**Saleslady:** Which do you prefer ma'am? We have here pineapple jam, strawberry jam, mango jam, guava jam and etc.

**Costumer:** Ok. I'd rather choose pineapple jam.

**Saleslady:** How many ma'am? What size of bottle?

**Costumer:** How about the big one. How much is that?

**Saleslady:** It cost \$1.

**Costumer:** I'll get three bottles of pineapple jam.

**Saleslady:** Here are they ma'am.

**Costumer:** Thank you.

**Saleslady:** You're always welcome.

## Expression:

- How may I help you?
- Which do you prefer?
- What size of bottle do you need?
- How much?

## Practice:

S: Hello, ma'am. \_\_\_\_\_ may I help you?

C: I'm looking for jam.

S: This way ma'am.

C: Thank you.

S: \_\_\_\_\_ do you prefer?

C: I want mango jam. \_\_\_\_\_ much is that?

S: \_\_\_\_\_ do u like? The big or small bottle?

C: The small one.

S: ok. Here it is.

C: Thank you.

S: You're welcome.