

Keep the receipt in the safe place.

John is very happy to buy a small CD player at a pretty good price. When he checks out at the register, he asks the cashier about the return policy....

Cashier: Is there anything else you would like to buy?

John: No, thank you. I guess that's it. By the way, in case there's a flaw in this CD player, can I return it?

Cashier: Yes. But you must return it within 30 days.

John: Is there a charge for that? I know other stores have a restocking fee.

Cashier: There will be no charge at all. However, you must show us the receipt. (The cashier is handing the receipt over to John for him to sign.) Could you sign it here, please?

John: Thank you.

Cashier: All right. Keep your receipt. If something comes up, you can show it to us and we'll give you a refund.

John: Thanks. I'll put it in a safe place.

VOCABULARIES

Flaw- A defect in a legal document that can render it invalid.

Restocking- To furnish new stock for; stock again.

Refund- To pay back

PRACTICE

By the way, in case there's a _____ in this CD player, can I return it?

I know other stores have a _____ fee.

If something comes up, you can show it to us and we'll give you a _____.